

COMMUNITY HEALTH SYSTEMS CATALOG SURVEY TOOL ADVANCING PARTNERS & COMMUNITIES

APC developed the following survey tool¹ to inform the Community Health Systems Catalog. Consultants and APC staff completed the survey for each country based on vetted policy documents. The responses for each of the 25 countries are included in the dataset.

INSTRUCTIONS TO THE DATA COLLECTOR/SURVEY RESPONDENT

Each country featured in the Community Health Systems Catalog has a unique approach to implementing its community health system, which makes collecting information about these systems both important and challenging. This survey tool aims to create a standard, top-down method to collect and present community health systems information across countries. The data collector should keep the following points in mind when completing the survey:

- Research the requested information beginning at the highest administrative level, using documents such as national policies, guidelines, and/or frameworks developed by the managing body (government for public sector, organization/company for private-sector programs) to outline and understand the overall structure of the system. Data should not be pulled from key informant information on actual implementation.
- Identify additional strategies, operational guidelines, training curricula, job descriptions/scopes of work, etc. that will help respond to questions about service delivery, human resources, and civil society organizations and community groups.
- If there are large private-sector programs, please use programmatic documents as much as possible.

¹ Adapted from the Health Care Improvement Project's Assessment and Improvement Matrix for community health worker programs, April 2010, and PATH's Country Assessments of Communitybased Distribution programs, 2011. Further additions and edits based on input from the Maternal and Child Survival Program, October 2014.





JSI Research & Training Institute, Inc.



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- Remember that all information collected should be found in policy or other governance documents unless a question specifically states otherwise. Information should not be based on experiences of the data collector.
- All documents that are used to complete the survey should be emailed to your point-of-contact at APC. When naming the files, please use the following format: "Country_NameOfDocument."

DEFINITIONS OF KEY TERMS:

Community group(s): Community groups may be formal or informal. They are made up of community members, who come together to achieve a common goal. Examples of community groups are mothers' groups, savings groups, and village councils.

Community: WHO defines community as "A group of people, often living in a defined geographical area, who may share a common culture, values and norms, and are arranged in a social structure according to relationships which the community has developed over a period of time."² APC employs this definition in the context of health service delivery, meaning the most basic level of formal health care nearest the homes of a defined group (defined by the individual country).

Community-level service provider: APC does not provide a standard definition for community-level service provider. APC defers to the individual country definitions for community-level service provider.³ Therefore, this may be anyone from a community health volunteer or worker to a midwife or doctor.

Management: APC uses this term very broadly and throughout the survey tool in questions about multiple levels of the community health system. We are using "management" as a catch-all term relating to the governance, oversight, and operations of programs, organizations, etc.

Policy: APC uses the term "policy" to identify any documents used to guide community-level service delivery. Within this category, APC looks for formal policy documents, laws/legislation, strategies, operational guidelines, action plans, job descriptions/scopes of work, training curricula, etc. These guidance documents should be the accepted documents that outline what is allowed regarding each topic (services delivered, qualifications, etc.)

Programs: APC is interested in service delivery activities occurring at a large scale or scale significant to the country context. The term "program" includes sub-systems of the national health system such as primary or local-level health care; disease-specific programs such as a national HIV program; or an NGO or private sector operating in parallel or complementary to the public health system at the community level. Programs can be implemented by ministries of health or local or international NGOs. Some countries may only have one community health program; others may have multiple programs implemented by different ministries or organizations.

ABOUT THE COMMUNITY HEALTH SYSTEMS CATALOG

APC advances and supports community programs that seek to improve the overall health of communities and achieve other health-related impacts, especially related to family planning. APC increases access to community-based health services, spanning a spectrum of health issues. The project advances global learning in community-based programming; executes and manages small- and medium-sized sub-awards; supports procurement reform by building organizational and technical capacity of grantees; provides missions with oversight and management services of awards to local organizations; and prepares awards for execution by USAID. APC's grant mechanism and capacit building assistance can be used to strengthen local NGOs.

² <u>http://www.who.int/kobe_centre/ageing/ahp_vol5_glossary.pdf</u>

³ In the CHS Catalog country profiles and other documents, APC switched to using the term "community health provider."

APC's Community Health Systems Catalog was first launched in March 2014 in response to global efforts to strengthen, scale-up, and harmonize community health service delivery programs. Given the gap in knowledge and access to information on community health programs at the country level, APC undertook a survey of 25 countries to develop a resource library to inform policy and programmatic decision-making. Since then, the survey tool has been expanded to incorporate specific maternal and child health and nutrition-related information, and was refined to ease the data collection process through an electronic format.

The overall purpose of the catalog is to provide a policy-level perspective on the community health system across 25 countries. The target audience is global and in-country policymakers, donors, program managers, and implementers operating within the community health service delivery space.

To the degree possible, the catalog is organized by WHO's Health System Building Blocks, which include leadership and governance,; human resources for health; health information systems; health financing; essential products and technology; and service delivery. Due to the diversity and magnitude of community health programs in a given country, this survey aims to collect information based on individual country policies/strategies that comprise the key areas of a community health system, not the realities of program implementation. Due to funding and timing, we focus on national public-sector programs, and when possible, capture community-based private-sector health programs operating at scale. In addition, APC is looking to identify what services, according to policies, can be administered by community level-service providers in regard to family planning; maternal and child health (including integrated community case management); nutrition; HIV; malaria; tuberculosis; and water, sanitation and hygiene (WASH).

BASIC INFORMATION

- A) Name:
- B) Position:
- C) Organization:
- D) email:
- E) Phone:
- F) Have you completed the CHS Catalog survey for this country previously? Yes/No

If so, when did you last complete the CHS Catalog survey? (If exact date is not known, please estimate.)

G) For which country are you entering information?

I. LEADERSHIP AND GOVERNANCE

A) POLICIES GOVERNING COMMUNITY HEALTH SERVICE DELIVERY

Ι.	Is there a policy governing community health service delivery?	0	Yes; please list the name of the copy to your APC contact.	ne policy and	d when it was last updated below. Please also email a
		0	No; skip to Question 3		
		Ia) Po	olicy name	1	b) Last updated
				С) Less than one year
				С) I-4 years
				С) 5–9 years
				С	0 10 or more years
				С	D Information not available or don't know
2.	Are there other policies that guide community-level	0	No		
	service delivery?	0	O Yes; please indicate the number of policies that govern community health service delivery and list the names of each policy below, including when they were last updated. Please also email copies to your APC contact.		
		0	Information not available or	don't knov	v
		2a) Nu	mber of policies:		
		2b) Po	olicy name	2	c) Last updated
				C	D Less than one year
				C) I-4 years
				C) 5–9 years
				C	0 10 or more years
				С	Information not available or don't know
				C	D Less than one year
				С	D I-4 years
				C) 5–9 years
				C	0 10 or more years
				C	Information not available or don't know

		O Less than one year
		O I-4 years
		O 5–9 years
		O 10 or more years Information not available or don't know
		O Less than one year
		O I-4 years
		O 5–9 years
		O 10 or more years
		O Information not available or don't know
3.	Do any policies in the following health areas include	O Human resources for health
	guidance on community-level service delivery?	O Family planning
	Please check all that apply send a copy to your APC	O Maternal and child health
	contact.	O Integrated community case management
		O HIV
		O Nutrition
		O Malaria
		O Tuberculosis
		O Immunization
		O WASH
		O Other (please specify)
		O None of the above
		O Information not available or don't know
4.	If no policy/strategy exists, is one under discussion?	O Yes (please specify which policy)
		O No
		 Not applicable/policy exists Information not available or don't know
		 Information not available or don't know

B) POLICIES GOVERNING COMMUNITY-LEVEL SERVICE PROVIDERS

5.	Is there a policy governing or specifying the use of	0	Yes; please list the policy name a	nd email a copy to your APC contact
	community-level service providers?	0	No; skip to Question 7	
	Refer to definition of "community-level service provider" in the "Definitions of Key Terms" section on Page 1.	0	Information not available or do	't know; skip to Question 7
6.		0	No	
	service providers?	0		f policies that govern or specify the role of community-level es of each policy below, including when they were last updated. PC contact.
		0	Information not available or do	ı't know
		6a) Nu	mber of policies:	
		6b) P	olicy name	6c) Last updated
				O Less than one year
				O I-4 years
				O 5–9 years
				O 10 or more years
				O Information not available or don't know
				O Less than one year
				O I-4 years
				O 5–9 years
				O 10 or more years
				O Information not available or don't know
				O Less than one year
				O I-4 years
				O 5–9 years
				O 10 or more years
				O Information not available or don't know
7.	Do any policies in the following health areas specify the role of community-level service providers?	0	Community health	
	Please check all that apply and email copies to your APC	0	Human resources for health	

	contact.	0	Family planning
		0	Maternal and child health
		0	Integrated community case management
		0	HIV
		0	Nutrition
		0	Malaria
		0	Tuberculosis
		0	Immunization
		0	WASH
		0	National health strategic plan(s)
		0	Standards/guidelines
		0	Job descriptions
		0	Scopes of practice
		0	None
		0	Other (please specify)
		0	Information not available or don't know
8.	Do any of the aforementioned documents provide guidance on any of the following for community-level	0	Selection criteria
	service providers?	0	Retention
		0	Scope of service provision
	Please check all that apply.	0	Training (initial and/or ongoing)
		0	Supervision
		0	Incentives
		0	Referrals
		0	Monitoring & evaluation
		0	Other (please specify)
		0	None
		0	Information not available or don't know
9.	Existing policy guidance on community-level service providers is (check all that apply):	0	Available
		0	Clear and widely understood
		0	Comprehensive

		0	None of the above
		0	Information not available or don't know
10.	What are the gaps in policy for community-level service provision?		
11.	If no policy exists regarding community-level service providers, is one under discussion?	0	Yes
	providers, is one under discussion:	0	No
		0	Not applicable/policy exists
		0	Information not available or don't know
12.	Do any of the policies that govern community-level	0	Yes
	service providers explicitly mention gender constraints (e.g., women's lack of mobility, potential dangers of male	0	No; skip to Question 14
	health workers working with women, or female health workers not being respected by men in the household)?	0	Information not available or don't know; skip to Question 14
13.	How are these gender constraints addressed in the policies?		

C) POLICIES GOVERNING OTHER COMMUNITY-LEVEL GROUPS OR CIVIL SOCIETY IN COMMUNITY-LEVEL SERVICE DELIVERY

14.	Are there any policies specific to the role of civil	0	Yes
	society ¹ in health?	0	No; skip to Question 16
	¹ The WHO defines civil society as a "social sphere separate from both the state and the market. The increasingly accepted understanding of the term civil society organizations is that of non- state, not-for-profit, voluntary organizations formed by people in that social sphere. This term is used to describe a wide range of organizations, networks, associations, groups and movements that are independent from government and that sometimes come together to advance their common interests through collective action." The definition can be found at http://www.who.int/trade/glossary/story006/en/	0	Information not available or don't know; skip to Question 16
15.	Please list the policy/policies and indicate which civil society organizations are included in each one. Please also email a copy of the policy/policies to your APC contact.		

16.	Are there any policies that specify the role of community groups (e.g., health facility committees, village/local development committees, women's groups, religious groups) in health service delivery or management? Please list the policy/policies and indicate which community groups are included in each one. Please also email a copy of the policy/policies to your APC contact.	 Yes No; skip to Question 18 Information not available or don't know; skip to Question 18
18.	Do the aforementioned policy documents provide guidance on any of the following concerning the role of community groups or civil society organizations in community health? Please select all that apply.	 Selection/formation Composition Retention Scope of work (roles and responsibilities) Training Program design/planning/implementation Incentives Quality improvement Coaching/supportive supervision Monitoring & evaluation Reporting Decision making Other (please specify)

D. MANAGEMENT AND COORDINATION

19.	At which level(s) is community-level service delivery	0	National
	managed?	0	Regional
	Please select all that apply.	0	District
		0	Local/village
	Please refer to definition of "management" in the	0	Other (please specify)
	"Definitions of key terms" section on Page 1.	0	Information not available or don't know

20.	What are the administrative/management bodies	
	(e.g., boards, divisions, teams, units, key	
	administrators) at each of the levels you selected?	
21.	What is the role of each administrative/management	
	body in managing service delivery at each of the	
	levels you selected?	
22.	What are the service delivery points at each	
	administrative level you selected?	
23.	How are program monitoring data collected and	
	reported at each level you selected?	
24.	How is community-level service delivery organized at	 Vertical – single health area
	the local level?	 Integrated – more comprehensive package of services
		 Both – at least one of each type
		 Information not available or don't know
25.	To the best of your knowledge, what is the	
	approximate number of community health programs	
	operating in your country?	
	Please refer to definition of "programs" in the "Definitions	
	of Key Terms" section on Page 1.	
26.	Please name all the community-level health programs	
	in this country to which the aforementioned policies	
	apply.	
	For the remaining questions in this section, please	
	provide an answer for each of the community	
	health programs you have listed.	
27.	For how long has this program been in operation?	O Less than a year
		○ I-4 years
		○ 5-9 years
		0 10 or more years
		 Information not available or don't know
28.	Is the program a public- or a private-sector program,	• Public sector; skip to Question 31
	or a combination?	 Private sector (NGO, FBO, private-for-profit)
		 Combination (public-private partnership)
		 Information not available or don't know; skip to Question 31
29.	Is the private or combination program linked to the	O Yes
	government system?	 No; skip to Question 31
	6 ,	 Information not available or don't know; skip to Question 31
30.	Please describe how the program is linked to the	
50.	government health system.	
	Soverminent nearth 3/3tern.	

31.	To whom is the program accountable?	 National government authority (places costs))
51.	To whom is the program accountable:	 National government authority (please specify)
		 Sub-national government authority (please specify)
		 Local government (please specify)
		 NGO (please specify)
		O Other (please specify)
		 Information not available or don't know
32.	What is the role of international and/or local NGOs	
	in the program, if any?	
33.	What is the role of community and or civil society	
	groups in the program, if any?	
34.	To which other sector(s) is the community health	O Education
• · ·	program linked?	o Agriculture
		o Finance
	Please select all that apply.	O Private
		 O Other (please specify)
		 O None of the above; skip to Question 36
		 Information not available or don't know; skip to Question 36
35.	Please explain the nature of the linkage for each	O information not available of don't know, skip to Question 50
55.	sector selected in the previous question.	
36.	What is the current status of the community health	0 Pilot
50.	program?	o Limited sites only
	Please select all that apply.	
37.	M/high of the fallowing areas does the community	
57.	Which of the following areas does the community health program operate in?	O Urban
	nearth program operate in:	O Rural
	Please select all that apply.	O Peri-urban
20		O Information not available or don't know
38.	What is the geographic scope of the community	0 Nationwide
	health program, according to the policy document(s)?	 Selected regions
		 Selected districts
		 Selected communities
		 Other (please specify)
		 Information not available or don't know

39.	Are there plans to geographically scale up the community health program?	 Yes No; skip to Question 41 Information not available or don't know; skip to Question 41
40.	Please indicate where the community health program will be geographically scaled up.	 Nationwide Selected regions Selected districts Selected communities Other (please specify)
41.	The program is currently funded by (select all that apply):	 National government Local government International donors Local NGOs Households/out-of-pocket Other (please specify) Information not available or don't know
42.	Does the program use any community-based financing scheme(s)?	 Yes No; skip to Question 44 Information not available or don't know; skip to Question 44
43.	Please describe the community-based financing scheme(s).	
44.	Does the community health program explicitly address gender and/or gender-based violence in any way? Examples of gender or gender-based violence programming may include women's participation in household decision-making; attitudes toward wife- beating; male engagement in family planning, etc.	 Yes No; skip to Question 46 Information not available or don't know; skip to Question 46
45.	Please describe how the program addresses gender and/or gender-based violence.	

46.	Which of the following areas do these community	0	Urban
	health programs operate in?	0	Rural
	Please select all that apply.	0	Peri-urban
		0	Information not available or don't know
47.	Are the community health programs you listed	0	Yes, all are coordinated
	coordinated?	0	Yes, some are coordinated (please specify which)
		0	No; skip to Question 49
		0	Information not available or don't know; skip to Question 49
48.	What entity is responsible for coordination?	0	National government authority (please specify)
	Diagon coloct all that about	0	Sub-national government authority (please specify)
	Please select all that apply.	0	NGO (please specify)
		0	Other (please specify)
		0	Information not available or don't know

Please answer the following three questions as they relate to ALL the community health programs in the country that you discussed.

2. HUMAN RESOURCES FOR HEALTH

A. STRUCTURE AND COVERAGE

49.	Is there guidance within existing policies/strategies on the number of community-level service providers the country needs?	 Yes: please list the policy/policies and send a copy to your APC contact. No; skip to Question 51 Information not available or don't know; skip to Question 51
50.	Please indicate how many community-level service providers the policy recommends.	
	Please break down the number by cadre, if known.	
51.	To the best of your knowledge, how many community-level service providers currently exist in total in the country?	
	Please break down the number by cadre, if known.	
52.	Is there policy guidance that specifies roles and responsibilities between different cadres of community-level service providers?	 Yes; please list the policies and send a copy to your APC contact No; skip to Question 54 Information not available or don't know; skip to Question 54
53.	Please describe the relationship between different cadres of community-level service providers.	

54. 55.	Do existing policies/strategies include guidance on the ratio of community-level service providers to beneficiaries? What is the ratio?	 Yes No; skip to Question 56 Information not available or don't know; skip to Question 56 				
56.	According to policy, how many cadres of community- level service providers operate in this country? What is the name of each cadre? For the remaining questions in this section, please provide an answer for each cadre of community-level service provider, as	56a) Number of cadres: 56b) Names of all cadres:				
	applicable.					
57.	Is there policy guidance that delineates roles and responsibilities between community-level service providers and community groups?	 Yes; please email a copy of the policy/policies to your APC contact No; skip to Question 59 Information not available or don't know; skip to Question 59 				
58.	Please explain the relationship between community- level service providers and community groups.					
59.	Are community-level service providers linked to the formal health system?	 Yes No; skip to Question 61 Information not available or don't know; skip to Question 61 				
60.	Please describe the nature of the linkage.					
61.	Describe the supervision structure of community- level service providers.					
62.	Does the government share supervision of community-level service providers with an NGO(s)?	 Yes No; skip to Question 64 Information not available or don't know; skip to Question 64 				
63.	Please describe how they share supervision responsibilities.					
64.	Describe the geographic coverage/catchment area for each community-level service provider cadre.					
65.	How do community-level service providers get to their clients? Please select all that apply.	 Walk Bike Public transport Clients travel to the community-level service providers Other (please specify)				

B. SELECTION

For the questions in this section, please provide an answer for each cadre of community-level service provider, as applicable.

66.	According to policy, what are the selection criteria for each cadre of community-level service providers (e.g., age, gender, education level, residency)?		 	
67.	Per the above selection criteria, how is each cadre identified and recruited?			

C. TRAINING

For the questions in this section, please provide an answer for each cadre of community-level service provider, as applicable.

68.	According to policy, do community-level service providers receive comprehensive training for all of their responsibilities at one time, or is training phased? Please break down responses by cadre.	 At one time; skip to Question 69 Phased over time; skip to Question 70 Information not available or don't know; skip to Question 71 					
69.	Please describe the timeframe, duration, and frequency of the training.	After answered, skip to Question 71	After answered, skip to Question 71				
70.	Please describe the timeframe, duration, and frequency of the training phased over time.						
71.	ls this training part of a nationally approved curriculum?	 Yes No Information not available or don't know 					
72.	Which curricula are used?	72a) Curriculum name	72b) Last updated				
	Please specify the curricula name(s) and when they were		O Less than one year				
	last updated.		O I-4 years				
	Please also email copies of each to your APC contact.		O 5–9 years				
		O 10 or more years					
		O Information not available or don't know					
		Curriculum name	Last updated				
			O Less than one year				
			O I-4 years				

	O 5-9 years
	O 10 or more years
	O Information not available or don't know
Curriculum name	
Curriculum name	Last updated
	O Less than one year
	O I-4 years
	O 5–9 years
	O 10 or more years
	O Information not available or don't know

D. RETENTION AND REMUNERATION

For the questions in this section, please provide an answer for each cadre of community-level service provider, as applicable.

73.	Which incentives (financial and non-financial) are	A. Financial incentives (select all that apply):			
	provided to each cadre of community-level service		0	Per diems (meals, incidental expenses, travel, and hotel costs)	
	providers?		0	Cash payments (other than meals, incidental expenses and hotel costs)	
			0	Salaries	
			0	Other (please specify)	
			0	No financial incentives	
			0	Information not available or don't know	
		В.	Non-fin	ancial incentives (select all that apply):	
			0	Free or discounted health care	
			0	Membership in a community-level service provider cooperative	
			0	T-shirts	
			0	Umbrellas	
			0	Bicycles	
			0	Formal social recognition for service	
			0	Opportunities for career advancement	
			0	Other (please specify)	
			0	No non-financial incentives	
			0	Information not available or don't know	
74.	What is the source of funding for financial incentives	0	МОН		
	for each cadre of community-level service providers?	0			
	Please select all that apply.	0	NGO		
		0	Municip	ality	

		O Community
		O Fee for service
		O Combination (please specify)
		O Other (please specify)
		O Information not available or don't know
75.	incentives for each cadre of community-level service providers? Please select al that apply.	ОМОН
		O NGO
		O Municipality
		O Community
		O Combination (please specify)
		O Other (please specify)
		O Information not available or don't know

E. HEALTH INFORMATION SYSTEMS

76.	According to policy, are community-level service providers expected to routinely collect service data? Describe the community-level service provider's role in data collection and monitoring.	 Yes No Information not available or don't know
78.	Are data collected by community-level service providers reported into the national health management information system?	 Yes No Information not available or don't know
79.	What tools do community-level service providers use to collect and report data?	
80.	Is there guidance for a process or mechanism to share and/or use community-level data at the local level?	 Yes No; skip to Question 82 Information not available or don't know; skip to Question 82
81.	Please describe the process or mechanism for sharing and/or using community level data at the local level.	

F. ESSENTIAL PRODUCTS AND SUPPLIES

82.	According to policy, how do community-level service providers access the supplies they provide to clients (medicines, family planning products, etc.)? According to policy, where do community-level service providers access the supplies they provide to	
84.	clients? According to policy, what is the process for resupplying community-level service providers with commodities and information, education, and communication materials, etc.?	
85.	According to policy, are there emergency back-up supplies that community-level service providers can access (such as borrowing from another community-level service provider)?	 Yes No; skip to Question 87 Information not available or don't know; skip to Question 87
86.	From where do the back-up supplies come?	
87.	According to policy, how do community-level service providers dispose of medical waste generated through their services (used needles, etc.)?	
88.	According to policy, where do community-level service providers dispose of medical waste generated through their services?	

G. SERVICE DELIVERY

89.	Does policy designate a service delivery package(s) for the community health program(s)?	 Yes; please email a copy of the policy to your APC contact No; skip to Question 95 Information not available or don't know; skip to Question 95
90.	Please list the policy/policies.	
91.	How many total service delivery packages are covered in the policy/policies?	
92.	What are the names of each of the service delivery packages?	
93.	Are there plans to expand the service package? Please break response down for each of the service delivery packages you listed in the previous question.	 Yes No; skip to Question 95 Information not available or don't know; skip to Question 95

94.	Please describe what will be added to expand the	
	service package(s).	
95.	Per policy or other formal guidance, how should the following services be delivered?	 A. For clinical services (select all that apply): Provided door-to-door Periodic outreach at fixed points Provider's home At health posts or other facilities Special campaigns Other (please specify)
96.	What guides community-level service providers to refer to the next tier of service? Please select all that apply.	 Policy Training Job aide Experience None Other (please specify)
97.	Is there policy guidance on community-level service providers referring clients for the next tier of services?	 Yes No; skip to Question 100 Information not available or don't know; skip to Question 100
98.	To which service delivery point(s) does the policy tell community-level service providers to refer clients for the next tier of services?	

99.	Do lower level cadres refer to the next						
	(of community-level service provider) a						
100.	If there is no policy or other formal guidance,						
	please describe the current practice for	client					
101.	referral to the next tier of service.						
101.	Does policy require facilities to counter community-level service providers for f		YesNo				
	care?	ollow-up		on not available or do	n't know		
		1		on not available of ut			
102.	Where does the policy tell community-	Method/se		•		location	
	level service providers to refer clients specifically for family planning services?	/vietnod/se	rvice	A	B	C	D
	specifically for family planning services?	Condoms					
	Please insert referral locations and						
	then select methods/services offered	Oral contra	ceptive pills				
	at each.	Injectable contraceptives Implants IUDs Standard days method					
		CycleBeads	®				
		Other fertil methods	ity-awareness				
		Information/education on lactational amenorrhea method Permanent methods Emergency contraceptive pills					
		services	family planning				
		Return to fa birth	acility after child				

Please complete the sections below for **EACH CADRE OF COMMUNITY-LEVEL SERVICE PROVIDER** based on the policies, service package(s), and job descriptions previously described. Please list which cadre(s) of community-level service provider(s) offer each service/product/intervention. Where boxes next to a service/product are shaded, no response is needed. In the last column, please indicate if commodities are included in the essential medicines list.

Information/education refers to mobilization, information-sharing, health promotion, door-to-door or fixed point outreach.

Counseling refers to advice or instructions by a community-level service provider focused on a client taking a specific action.

Administration/provision refers to an action of a tangible service provided or a commodity distributed.

Referral means providing a specific location where a service or commodity can be obtained.

Follow-up refers to contact made after an initial service is provided to ensure positive outcomes from the initial service.

REPRODUCTIVE HEALTH AND FAMILY PLANNING

103. Please select which family planning and reproductive health interventions, services, and products are allowed to be delivered by community-level service providers according to policy **BY CADRES**, as applicable.

Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Standard days method					
b. CycleBeads®					
c. Other fertility awareness					
methods					
d. Lactational amenorrhea					
method					
e. Postpartum family					
planning services pre-					
discharge from birth					
facility					
f. Condoms					
g. Oral contraceptive pills					
h. Injectable contraceptives					
i. Implants					
j. IUDs					
k. Emergency contraceptive					
pills					
I. Permanent methods					
m. Iron/folate for non-					
pregnant women and					
adolescent girls					

MATERNAL HEALTH

104. Please select which maternal health interventions, services, and products are allowed to be delivered by community-level service providers according to policy **BY CADRES**, as applicable.

Service/product	Information/	Administered and/or	Referral (or referral	Follow-up	Commodity included in the
	education/counseling	provided product or service	for more information about)		essential medicines list? (Y, N, or N/A)
a. Recognition of danger					
signs during pregnancy					
b. Recognition of danger					
signs during delivery					
c. Recognition of danger					
signs during postnatal					
period					
d. Oxytocin or misoprostol					
for postpartum					
hemorrhage					
e. Birth preparedness plan					
f. Monitor weight gain					
during pregnancy					
g. Measure pregnant					
women's height					
h. Mid-upper arm					
circumference (MUAC)					
screening for pregnant					
women					
i. Monitoring nutritional					
status of lactating women					
(e.g., using MUAC)					
j. Nutrition/dietary					
practices during					
pregnancy					
k. Calcium supplements for					
pregnant women					
I. Tetanus toxoid for					
pregnant women					
m. Iron/folate for pregnant					
women					
n. Hemoglobin test for					
pregnant women					

		ſ	1
o. Insecticide-treated nets			
(ITNs) for pregnant			
women			
p. Intermittent preventive			
treatment of malaria in			
pregnancy			
q. HIV testing during			
pregnancy			
r. HIV counseling during			
pregnancy			
s. Antiretroviral therapy			
during pregnancy			
t. HIV treatment support			
during pregnancy			
u. Screening for symptoms			
of TB during pregnancy			
v. Sputum collection among			
women with symptoms			
of TB during pregnancy			
w. TB treatment support			
during pregnancy			
x. Other (specify)			
w. TB treatment support during pregnancy			

NEWBORN CARE (0-28 DAYS OLD)

105. Please select which newborn care interventions, services, and products are allowed to be delivered by community-level service providers according to policy **BY CADRE**, as applicable.

Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Handwashing with soap					
when handling newborns					
b. Delayed umbilical cord					
clamping at birth (1–3					
minutes)					
c. Chlorhexidine use					
d. Other umbilical cord					
care (specify)					
e. Wrapping and drying					

newborns			
f. Skin-to-skin contact			
between baby and			
mother/caregiver			
g. Breastfeeding within I			
hour of birth			
h. Correct positioning and			
attachment of the			
newborn during			
breastfeeding			
i. Managing breastfeeding			
problems (breast health,			
perceptions of insufficient			
milk, etc.)			
j. Nutrition/dietary			
practices during lactation			
k. Care-seeking based on			
signs of illness			
I. The identification of			
danger signs in newborns			
m. Newborn resuscitation			
n. Paracetamol use for			
newborns			
o. Oral amoxicillin for			
newborns			
p. Oral cotrimoxazole for			
newborns			
q. Injectable gentamicin for			
newborns			
r. Injectable penicillin for			
newborns			
s. Other injectable			
antibiotics for newborns			
(specify)			
t. Any other antibiotics for			
newborn sepsis (specify			
drug and form)			
u. Postnatal care			
v. Tetanus immunoglobulin			
for newborns			

w. Measuring newborn			
length			
x. Weighing newborns			
y. Immunizations for			
newborns (specify)			
z. Isoniazid preventive			
therapy for newborns			
exposed to TB			
aa. Early diagnosis of infants			
exposed to HIV			
bb. Vitamin K			
cc. Other newborn health			
topics/interventions			
(specify)			

CHILD HEALTH: GENERAL

106. Please select which general child health interventions, services, and products are allowed to be delivered by community-level service providers according to policy **BY CADRE**, as applicable.

Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Using scales to measure weight of children up to 2 years					
b. Using length boards to measure length of children up to 2 years					
c. Immunization of children (please specify)					
d. Identification of HIV status of infant's mother					
e. HIV testing of exposed infants at 6 weeks					
f. Cotrimoxazole for HIV- exposed infants from 4 weeks					
g. HIV testing when failure to thrive					

h. HIV counseling when failure to thrive			
i. TB screening when failure to thrive			
j. Isoniazid preventive therapy for infants exposed to TB			
k. Community integrated management of childhood illness			
I. Handwashing with soap			

CHILD HEALTH: NUT			nutuition and allowed to b	a daliusuad hu aasaasaa	in land and in the second damage of the second s
policy BY CADRE , as applicabl		, and products specific to	nutrition are allowed to b	e delivered by commun	ity-level service providers according to
Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Exclusive breastfeeding for the first 6 months					
 b. Introduction of soft, semi-solid foods at 6 months 					
c. Complementary feeding practices and continued breastfeeding 6–23 months					
d. Vitamin A supplementation for children 6–59 months					
e. Micronutrient supplementation for children (e.g., micronutrient powders, iron, zinc). Specify what supplement and in what form, such as pill, powder, or liquid					

f. Measuring MUAC of children							
g. Screening children for							
bilateral edema							
h. Treating moderate acute							
malnutrition for children							
under 2 years							
i. Treating severe acute							
malnutrition with ready-							
to-use therapeutic food							
j. Ready-to-use							
supplemental food							
k. De-worming medication							
(albendazole,		1					
mebendazole, etc.)							
twice-yearly for children		1					
I-5 years							
CHILD HEALTH: DIARRHEA PREVENTION, CARE, AND TREATMENT							
108. Please select which child health interventions, services, and products specific to diarrhea are allowed to be delivered by community-level service providers according to policy BY CADRE , as applicable.							

Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. [Intervention removed - line retained in survey tool in order to match dataset format]					
b. Continuing breastfeeding children less than 6 months who have diarrhea					
c. Increasing fluids and continuing solid feeding for children over 6 months with diarrhea					
d. Increasing breastfeeding (every day for 2 weeks) after diarrhea in children					

less than	6 months				
e. Increasing	g feeding (I				
extra mea	al per day for				
two week					
diarrhea i	in children over				
6 months					
f. Identifyin	g danger signs				
associated	d with diarrhea				
g. Oral rehy	dration salts				
h. Zinc					
i. Antibiotio	cs for dysentery				
109. Are s	services for diarrhea	prevention, care, and			
treati	ment provided to ch	ildren included as commu	nity		
	•	the service package?	-		

CHILD HEALTH: LUNG HEALTH AND SUSPECTED TB AND PNEUMONIA PREVENTION, CARE, AND TREATMENT

110. Please select which child health interventions, services, and products specific to lung health and suspected **TB and pneumonia** are allowed to be delivered by community-level service providers according to policy **BY CADRE**, as applicable.

Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Identifying danger signs of pneumonia					
b. Using a respiratory rate timer for pneumonia					
c. Paracetamol use for pneumonia					
d. Oral amoxicillin for pneumonia					
e. Oral cotrimoxazole for pneumonia					
f. Injectable antibiotic for pneumonia (specify)					
g. [Intervention removed - line retained in survey tool in order to match dataset format]					

h. [Intervention r	removed -					
line retained in survey						
tool in order to	o match					
dataset format	:]					
i. [Intervention r						
line retained in						
tool in order to	o match					
dataset format	-					
j. [Intervention r						
line retained in						
tool in order to	o match					
dataset format						
k. Screening for T						
of recurring sy	mptoms of					
pneumonia						
III. Are the serv	111. Are the services for TB and pneumonia prevention,					
	care, and treatment provided to children included as					
community o	community case management within the service					
package?	-					

11	CHILD HEALTH: FEVER AND SUSPECTED MALARIA PREVENTION, CARE, AND TREATMENT II2. Please select which child health care interventions, services, and products specific to fever (including suspected malaria) are allowed to be delivered by community- level service providers according to policy BY CADRE, as applicable.					
Ser	rvice/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a.	Long-lasting ITNs for children under 5 years					
b.	Rapid diagnostic tests (RDTs)					
c.	Artesunate suppositories					
d.	Artemisinin combination therapy					
e.	Other drugs for malaria (specify)					
f.	Paracetamol or other first-line antipyretic					

113.	Are the services for fever and suspected malaria	
	prevention, care, and treatment provided to	
	children included as community case management	
	within the service package?	

GENERAL POPULATION: NUTRITION

114. Please select which **nutrition** interventions, services, and products for the general population are allowed to be delivered by community-level service providers according to policy **BY CADRE**, as applicable.

Ser	vice/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a.	Fortified blended foods (e.g., corn soy blend)					
b.	Village or home-based fortification					
с.	Ready-to-use therapeutic food for people other than children under 5 years					
d.	Ready-to-use supplementary food for people other than children under 5 years					
e.	De-worming medication (albendazole, mebendazole, etc.) for people other than children under 5 years					

GENERAL	POPULATIC	N: TUBERCULOS	SIS AND HIV			
	ect which TB and olicy BY CADRE		rvices, and products for th	e general population are all	lowed to be delivered by co	ommunity-level service providers
Service/product	t	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
Tuberculosis (T	ГВ)					
a. Screening of TB	for symptoms					
b. Sputum co among peo symptoms	ople with					
c. Contact tr people sus being expo						
d. Communit adherence including d observed t	directly					
HIV		•		•		·
e. HIV testin	g					
f. HIV couns						
	viral therapy					
h. HIV treatr	ment support					
i. Voluntary circumcisi	male medical on					

GENERAL POPULATION: MALARIA PREVENTION, CARE, AND TREATMENT

116. Please select which malaria interventions, services, and products for the general population are allowed to be delivered by community-level service providers according to policy BY CADRE, as applicable.

Sei	rvice/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
а.	Indoor residual spraying					
b.	Long-lasting ITNs not					
	specific to pregnant					
	women or children					

	under five			
с.	Rapid diagnostic testing			
d.	Artemisinin			
	combination therapy			
e.	Other drugs for malaria			
	(specify)			
f.	Paracetamol or other			
	first-line antipyretic			

GENERAL POPULATION: DIARRHEA PREVENTION, CARE, AND TREATMENT

117. Please select which **diarrhea** interventions, services, and products for the general population are allowed to be delivered by community-level service providers according to policy **BY CADRE**, as applicable.

Service/p	product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Hano	dwashing with soap					
b. Marl	keting of WASH					
	nmunity-led total tation					
	sehold point-of-use					
wate	er treatment					
with	ger signs associated diarrhea and ydration					
f. Oral	l rehydration salts					
g. Anti	ibiotics for entery					

GENERAL POPULATION: SUSPECTED PNEUMONIA PREVENTION AND TREATMENT

118. Please select which **pneumonia interventions**, services, and products for the general population are allowed to be delivered by community-level service providers according to policy **BY CADRE**, as applicable.

Service/product	Information/ education/counseling	Administered and/or provided product or service	Referral (or referral for more information about)	Follow-up	Commodity included in the essential medicines list? (Y, N, or N/A)
a. Paracetamol for pneumonia (other than for children under 5			,		

	years)			
	Antibiotics for pneumonia (other than			
	for children under 5 years) (specify)			
	Indoor air pollution/ improved cook stoves			
d.	Screening for TB in cases of recurring symptoms of pneumonia			

H. OTHER SERVICES

119.	Please describe any routine immunization	
	interventions, services, or campaigns that are allowed	
	to be delivered by community-level service providers	
	according to policy, by cadre(s) as applicable.	
120.	Please describe any other services or commodities	
	the policy allows community-level service providers	
	to administer at the community level.	

VI. INFORMATION SOURCES

121. Please list the sources of information you used to compile	
your responses for the ENTIRE SURVEY, including links or	
contact information where applicable.	